

UNITED AIRLINES Pet Travel

1-800-864-8331

(All information in this document was retrieved from United's web site May 2006, or was told to me by a United Airlines employee, and is current as of May 2006).

Traveling with pets

Your dog or cat can travel in the cabin with you, accompanying you as checked baggage, or unaccompanied (on a separate flight) as cargo. All options require advance reservations and are subject to a charge. Contact United reservations at 1-800-UNITED-1 (1-800-864-8331) if you are traveling with a pet other than a cat or a dog.

Please note

Advance arrangements are not guarantees that your animal will travel on a specific flight. To be as humane as possible, airlines reserve the right to refuse to transport an animal for reasons like illness, poor kenneling, or extreme temperatures at origin, transfer, or destination airports. Airlines have the right to refuse carriage of any animal that demonstrates aggressive and/or violent behavior.

New Summer Embargo - Breed restriction

For the safety of your animal, United Airlines does not accept the following short-nosed dog breeds as either checked baggage or cargo from July 15 - September 30, 2005. Future restrictions apply June 1 - September 30. This restriction does not apply to animals traveling with you in the cabin.

Boston Terrier

Boxer

English/French Bulldog

King Charles Spaniel

Lhasa Apso

Pug

Shar-Pei

Shih Tzu

Health documentation

Passengers are required to make sure all health and pet travel documents are current and compliant with local, state, federal and international entry requirements and regulations. The passenger will assume full responsibility for penalties assessed by agencies for non-compliance of pet health and entry requirements.

Carry-on (\$80 fee)

Fully weaned dogs or cats at least eight weeks old and domesticated household birds (canaries, finches, parakeets) can travel with you in the cabin if they are small enough to fit and stay comfortably in a kennel under the seat. Tropical birds such as parrots are not allowed. No pets in cabin allowed to Hawaii. (Exception: certified guide dogs)

Checked luggage (\$100 for small-medium kennel or \$200 for large kennel)

Your dog or cat can ride in the pressurized and heated cargo compartment of the aircraft you are ticketed on. Pets traveling as checked baggage will be accepted at the airport check-in counter and delivered to the baggage claim area at your final destination.

Fees

The charge for pets that travel with you in the cabin is \$80.00USD/\$125.00CAD within the U.S. and between the U.S. and Canada, Puerto Rico and St. Thomas. International rates vary by destination.

The charge for shipping as checked baggage is \$100 for small/medium size kennels and \$200 for intermediate to extra large for domestic one way travel; international rates vary by destination.

Unaccompanied pets

Animals traveling via our cargo system are accepted at the cargo facility and travel in the pressurized cargo compartments of our aircraft. Fees vary based on weight, size and destination. Extreme weather guidelines will apply, preventing cargo shipment of any live animal when the temperature is forecast to exceed 85 degrees Fahrenheit at any point in the animal's journey.

To make arrangements

If your pet will be traveling as carry-on baggage or checked baggage, call reservations at 1-800-UNITED-1 (1-800-864-8331). If your pet will be unaccompanied, contact United Cargo at 1-800-UA-CARGO or visit unitedcargo.com. If you wish to ship your pet as cargo in conjunction with your own United air travel, please contact United Cargo prior to making your air reservation.

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Kennels

You and United® must follow USDA regulations on the size of your pet's kennel. The kennel must be sturdy, properly ventilated, and large enough for your pet to stand, lie down, and turn around freely. The kennel must close securely with a mechanism that requires no special tools to operate. Prescribed kennels are available at most airlines for a fee. When in doubt, check with United, because the USDA assigns full responsibility for accepting the proper kennel to the airline.

Kennel requirements

Your pet's kennel must:

- Contain no more than one adult dog or cat, or no more than two puppies or kittens younger than six months and under 20 pounds each
- Display "LIVE ANIMAL" labels with letters at least one inch high; labels must appear on top and on at least one side (labels are available at check-in)
- Certify with a signature the last time (within four hours before bringing your pet to the airport) that your pet was offered food and water
- Indicate your name and address
- Indicate the top with arrows or "This End Up" marking (labels available at check-in)

- Include food and water dishes (both empty) secured inside the kennel and accessible from outside
- Contain absorbent material or bedding, such as newspaper
- Show a food and water schedule

Kennel checklist

- Kennel construction meets acceptable requirements (no wheels, no wire kennels, no collapsible kennels, leak proof bottom and absorbent material). There must be a one-inch spacer bar around the kennel.
- Hardware (bolts/screws) complete and assembled
- Door lockable and secure
- Kennel size allows freedom of movement for your pet to stand, lie down and turn around freely
- Ventilation standards: domestic three sides, international four sides (includes door)
- Health certificate
- Correct labeling (live animal and directional up arrows)
- Water/feed dishes (two dishes or divided dish)
- Feeding and watering certification completed

TIPS:

Pets are allowed to fly in-cabin, and it's the only way they can go if the weather is over 85 degrees at any point along the flight path, if they are small enough to fit under the seat. If the weather is going to be iffy (you aren't sure if it will be 85 degrees or not, but it's summertime or it is warm enough that it could reach 85):

- Plan your flight for late evening, when the temperature is cooler, and be sure to add extra time to reach your destination, even if it means staying overnight somewhere before catching an AMC ("MAC") flight. If the airline determines that it is too hot for your pet to travel safely, they will hold your pet for another flight. It's advisable to plan to give yourself an extra day before catching the MAC flight anyway, just in case something unforeseen happens, and to give yourself (and your pet) a break from flying. The Holiday Inn SEA-TAC (Seattle-Tacoma) allows pets if you are flying out of Seattle-Tacoma.
- Book two separate tickets for small pets (cats, specifically); one for flying on the plane with you, and one for being checked as baggage. This way, if the weather is cool enough, the pet can fly with the baggage, and if it's not, you still have space reserved for it to fly in-cabin. Just pretend to the airline that you are bringing two pets, and they'll never know the difference; if they ask when you check in, simply tell them that you chose not to bring one of them. You don't pay for the pet's ticket until you check in at the airport, so you won't be out any money, and it might make the difference between hearing the pet the whole trip in your cabin and having the option of it traveling with the luggage.

If bringing the pet on board, it counts as one piece of carry-on luggage (you are allowed to check 2 suitcases each and allowed one carry-on each, if you end up needing to check one of your carry-ons as an extra piece of luggage because the pet takes up one carry-on luggage space, it

will cost \$50) Also, if the pet rides in the cabin, you will need to check the hard-sided cage for the AMC flight later; the price for this is \$50 for the extra piece of "luggage."

If checking the pet as checked baggage, it does not count against your checked baggage allowance, because you are paying \$100 for the pet's ticket.

- Pay for the pet when you check in (\$100 for checked baggage or \$80 in-cabin per pet).
- Bring the pet with all the other luggage to the baggage counter to check in, and they will take the pet from that point.
- Check to be sure there is pet space available on the flight when booking (there are 2 pet seats per flight)
- It's ok if there is a layover with United (some airlines restrict pet travel to flights without layovers, but United doesn't have this restriction, they simply transfer pets along with all other luggage).
- Requirements for kennel in cabin:
 - 17x12x8 if hard-sided
 - 17x10x10 if it's a soft (Sherpa style) bag
- The dimensions of the area under the seat are 22x14x9 inches, but the Sherpa bags will squash down a bit on top
- Pet must be able to turn around freely